Client

The client is a trusted US based provider of chemical, regulatory and compliance information services to their global clientele.

Client Requirement

- A suitable vendor partner to outsource a project for **researching and capturing food compliance regulatory requirements** into client database format. Project responsibilities included:
  - ➢ *Characterization of groupings within Food Additives and Food Flavorings, Food Ingredients and Food Contact*
  - ➢ *Capturing Regulatory knowledge and requirements as standardized databases*
  - ➢ *Identifying appropriate chemical identifiers (e.g. CAS RNs)*

- A **food scientist** with a Master's degree in Food Science with a strong foundation in organic and inorganic chemistry including chemical structures and chemical families; a good experience of working with food additives and flavorings and having food regulatory knowledge and experience with science of food contact materials.

IDS Solution

- Several interview rounds were conducted. These included **on-line tests and WebEx sessions** of candidates with the client.

- Selected candidate was trained for a month by **Client's Food and Chemical Database Specialists** through WebEx sessions and training assignments.

- Training included **capturing and restructuring of the data and generics work on captured data using client editing tools** to produce country wise MS Access files.

- After training, a six month paid pilot was conducted with the IDS food scientist working independently on tasks to analyze and capture food regulatory data in a

IDS Solution–contd.

format with field entries such as **additive/ingredient name, CAS number, application name, functional class name, maximum and minimum thresholds, notes, restrictions and qualifiers** from client specified regulatory source.

- Captured data often consists of regulatory limits from **different countries** for food additives, food ingredients, food flavorings, metal contaminants, pesticide residues, food veterinary drug contaminants, microbiological contaminants, environmental contaminants and radioactive contaminants etc.

- Captured data is restructured per client's template and proofing is done before releasing to **client global Food & Flavor regulatory compliance check tool**.

- Another part of workflow (generics work) comprises of capturing sub entries of various family or group names of ingredients and additives along with their source standard document numbers for different countries. This helps a food manufacturer to observe complete specifics of a particular ingredient or additive family name and to **adjudge suitability of their product for different countries**.

- **Daily task tracking sheet** MIS to client.

Client Feedback

- **IDS good performance has resulted in project award for next financial year also!!**